



# RETURN AND EXCHANGE

**STEP 1: Let Us Know Who You Are.** (Please type or print clearly, or we will be unable to locate your order)

Your Name: \_\_\_\_\_

Your E-Mail: \_\_\_\_\_

Order Number: \_\_\_\_\_

Reason for Return: \_\_\_\_\_

**STEP 2: Let Us Know What You Want.** (Select One by Check or Mark One Radio Button)

**EXCHANGE**

Go to **STEP 3**

**RETURN for full refund**

Go to **STEP 5**

**STEP 3: Tell Us Your Sunglasses.** (For exchanges only, check <http://www.walleva.com> for availability)

Sunglasses Brand: \_\_\_\_\_

Sunglasses Name: \_\_\_\_\_

Sunglasses SKU (for Oakley sunglasses): \_\_\_\_\_

Lenses Width (for Ray-Ban sunglasses): \_\_\_\_\_

**STEP 4: Tell Us the Lenses You Want.** (For exchanges only, check <http://www.walleva.com> for availability)

24K Gold - Polarized  
Black - Polarized  
Brown - Polarized  
Emerald - Polarized  
Fire Red - Polarized  
Ice Blue - Polarized  
Purple - Polarized  
Titanium - Polarized  
Transition - Polarized

Black  
Brown  
Fire Red  
Ice Blue  
Titanium  
Transition  
Yellow  
Clear  
Pink

24K Gold - Mr. Shield  
Black - Mr. Shield  
Brown - Mr. Shield  
Emerald - Mr. Shield  
Fire Red - Mr. Shield  
Ice Blue - Mr. Shield  
Purple - Mr. Shield  
Titanium - Mr. Shield  
Transition - Mr. Shield

Other: \_\_\_\_\_

**STEP 5: Leave a Message for Anything Else You Think We Should Know**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**STEP 6: Prepare the Return Package**

Print the filled form, and pack it with the lenses, lenses bag, lenses box, lenses cleaning cloth, T6 screw driver and T6 screws (if any).

**STEP 7: Mail Back**

Return address: **Walleva Return Department, 15151 Southlawn Ln, Ste E, Rockville, MD 20850, USA**  
Please contact us through email to [cs@walleva.com](mailto:cs@walleva.com).  
Colors available for exchange are subject to change.  
Please check our store for availability.